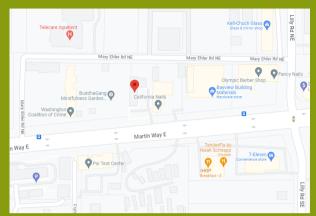
Why is it called Sergio's?

Sergio Jaramillo was 60 years old and lived unhoused in Thurston County for over 20 years. In 2017, he experienced frostbite on both feet resulting in six amputation surgeries on one leg, each failing to heal and causing serious infection. Sergio had accessed every possible resource in Thurston County yet continued to fall through the cracks of the safety net. In 2019, Sergio passed away. He was deeply loved by everyone who knew him. His spirit was so vibrant, creative, brilliant, and fiery. This development's inspiration has always been to create a space for people like Sergio with no other options. The work we do is life and death each day. We continue our resolve to create the solutions we need so people like Sergio may live full, healthy, and safe lives.

Come See Us!

3444 Martin Way E, Olympia, WA 98506



Take the 62A or 62B and get off at Mary Elder Rd. coming from Lacey, or get off at the stop just after Ensign Rd. by Merritt Manor coming from Olympia



Contact Us

- www.iwshelter.org/sergios
- sergios.info@iwshelter.org
- (360) 706-2287



Homeless Services Program

Sergios Service Center



Our Vision

IW Homeless Services prioritizes highly vulnerable adult individuals and their pets, as well as couples without dependent children. At Sergio's, all people are welcome and families with dependent children will be referred to the family system through Coordinated Entry. Unaccompanied minors are not permitted and all state and federal legal requirements in regards to unaccompanied minors will be followed.

Hours of Operation

Sergio's is open **Tuesday to Saturday from 10 am-6pm**.

These hours will be subject to change as the program develops.

"It feels good to talk to someone and not have them tell me what I'm doing is wrong or that I screwed up."

IW Guest

Our Services



Services Hub

Sergios offers space for partner providers to meet with their participants. IW HS is committed to continuously make connections with other homeless services agencies and medical providers in the Thurston County area to better support our quests.



Daytime Sheltering

Sergios allows space for those needing daytime respite from the elements. Our building has phone charging stations, a clothing closet, and bathrooms for those who need a spot to rest.



Hazardous Weather

Sergios will extend hours when an emergency weather event is declared. During winter time, pop up overnight shelter will be offered in coordination with Thurston County's Hazardous Weather Task Force.



Navigation Team

The IW Navigation Team is a committee of Certified Peer Counselors that work with individuals on a one on one basis to provide strengths-based advocacy and navigation services to our guests in regards to medical needs, mental health support, substance use and housing.



Navigators can help with:

- Applying for benefits
- Replacing vital identification documents
- Signing up for healthcare
- Finding primary care doctors
- Pursuing substance use treatment
- Exploring housing options

Contact The Navigation Team

The IW Navigation Team can be reached via the hotline number: (360) 870-9566 or email navteam@iwshelter.org