



Why is it called Sergio's?

Sergio Jaramillo was 60 years old and lived unhoused in Thurston County for over 20 years. Sergio had accessed every possible resource in Thurston County yet continued to fall through the cracks of the safety net. In 2019, Sergio passed away. He was deeply loved by everyone who knew him.

Our inspiration has always been to create a space for people like Sergio with no other options. We continue our resolve to create the solutions we need so people like Sergio may live full, healthy, and safe lives.



Bus route: Take bus 62A or 62B. If you are coming from Lacey, get off at Mary Elder Road. If you are coming from Olympia, get off at the stop just after Ensign Road by Merritt Manor. The main entrance is located at the front, facing Martin Way.

Contact Us



(360) 706-2287



3501 Mary Elder Rd. Olympia, WA



sergios.info@iwshelter.org



COME VISIT!

Sergio's Service Center

Hours: Tuesday to Saturday,
10am to 6pm



Our Vision

IW Homeless Services prioritizes highly vulnerable adult individuals and their pets, as well as couples without dependent children.

At Sergio's, all people are welcome and families with dependent children will be referred to the family system through Coordinated Entry.

Unaccompanied minors are not permitted and all state and federal legal requirements in regards to unaccompanied minors will be followed.

"IT FEELS GOOD TO TALK TO SOMEONE AND NOT HAVE THEM TELL ME WHAT I'M DOING IS WRONG OR THAT I SCREWED UP." – IW GUEST

Hours of Operation

Sergio's is open Tuesday to Saturday from 10 am-6pm.

These hours will be subject to change as the program develops.

Our Services

Services Hub

Sergio's offers space for community providers. We are committed to making connections with other homeless services agencies and medical providers to better support our guests.

Daytime Sheltering

Sergio's allows space for those needing daytime respite from the elements. Our building has phone charging stations, a clothing closet, bathrooms, showers, and laundry for those who need a spot to rest.

Hazardous Weather

Sergio's will extend hours when an emergency weather event is declared. During dangerous weather day or night shelter will be offered in coordination with Thurston County's Hazardous Weather Task Force.

Navigation Team

The IW Navigation Team are Certified Peer Counselors that work with individuals on a one-on-one basis to provide strengths-based advocacy and navigation services to our guests in regards to medical needs, mental health support, substance use and housing.

Navigators can help with:

- Applying for benefits
- Replacing vital identification documents
- Signing up for healthcare
- Finding primary care doctors
- Pursuing substance use treatment
- Exploring housing options



Contact the Navigation Team

The IW Navigation Team can be reached via the hotline number: (360) 870-9566 or email navteam@iwshelter.org